

## Annexure C

## Investor Complaints Details of Adroit Depository Division

Data Month of ending Jan-2024



S. No.	Received from	Carried forward from previous month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^( In days)
					Pending for less than 3 months	Pending for more than 3 Months	
1	Directly from Inves	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

## Trend of monthly disposal of complaints

S. No.	Month	Carried forward from	Received	Resolved*	Pending**
1	Feb-19	0	0	0	0
2	Mar-19	0	1	1	0
3	Apr-19	0	0	0	0
4	May-19	0	0	0	0
5	Jun-19	0	0	0	0
6	Jul-19	0	0	0	0
7	Aug-19	0	1	1	0
8	Sep-19	0	0	0	0
9	Oct-19	0	0	0	0
10	Nov-19	0	0	0	0
11	Dec-19	0	0	0	0
12	Jan-20	0	0	0	0
13	Feb-20	0	0	0	0
14	Mar-20	0	0	0	0
15	Apr-20	0	0	0	0
16	May-20	0	1	1	0
17	Jun-20	0	0	0	0
18	Jul-20	0	0	0	0
19	Aug-20	0	0	0	0
20	Sep-20	0	0	0	0
21	Oct-20	0	1	1	0
22	Nov-20	0	0	0	0
23	Dec-20	0	0	0	0
24	Jan-21	0	1	1	0
25	Feb-21	0	0	0	0
26	Mar-21	0	1	1	0
27	Apr-21	0	0	0	0
28	May-21	0	0	0	0
29	Jun-21	0	0	0	0
30	Jul-21	0	0	0	0

31	Aug-21	0	0	0	0
32	Sep-21	0	1	1	0
33	Oct-21	0	0	0	0
34	Nov-21	0	0	0	0
35	Dec-21	0	0	0	0
36	Jan-22	0	0	0	0
37	Feb-22	0	0	0	0
38	Mar-22	0	0	0	0
39	Apr-22	0	0	0	0
40	May-22	0	0	0	0
41	Jun-22	0	0	0	0
42	Jul-22	0	0	0	0
43	Aug-22	0	0	0	0
44	Sep-22	0	0	0	0
45	Oct-22	0	0	0	0
46	Nov-22	0	0	0	0
47	Dec-22	0	0	0	0
48	Jan-23	0	0	0	0
49	Feb-23	0	0	0	0
50	Mar-23	0	0	0	0
51	Apr-23	0	0	0	0
52	May-23	0	0	0	0
53	Jun-23	0	0	0	0
54	Jul-23	0	0	0	0
55	Aug-23	0	1	1	0
56	Sep-23	0	0	0	0
57	Oct-23	0	0	0	0
58	Nov-23	0	0	0	0
59	Dec-23	0	0	0	0
60	Jan-24	0	0	0	0
	Grand Total	0	8	8	0

#### Trend of annual disposal of complaints

SN	Year	Carried forward from previous Year	Received during the Year	Resovled during the Year	Pending at the end of the Year
1	2018-19	0	1	1	0
2	2019-20	0	1	1	0
3	2020-21	0	4	4	0
4	2021-22	0	1	1	0
5	2022-23	0	0	0	0
6	2023-24	0	1	1	0
	Grand Total	0	8	8	0