

## Annexure – B

### Data of Month of August -2025 ending

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		9
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORE S)	0	1	0	1	0		4
3	Stock Exchanges	0	0	0	0	0		7
4	Other Sources (if any)	0	0	0	0	0		0
	<b>Grand Total</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>		<b>11</b>

### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April-2025	0	0	0	0
2	May-2025	0	0	0	0
3	June-2025	0	1	1	0
3	July-2025	0	0	0	0
3	August-2025	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2019-20	0	18	17	1
2	2020-21	1	3	3	1
3	2021-22	1	1	1	1
4	2022-23	1	3	4	0
5	2023-24	0	0	0	0
6	2024-25	0	0	0	0
6	2025-26	0	1	1	0
	<b>Grand Total</b>	<b>0</b>	<b>26</b>	<b>26</b>	<b>3</b>